## People on the move



McKee

#### **EDUCATION**

Patrick Kingsley, partner of Stradley Ronon Stevens & Young, was appointed an adjunct faculty member at **Rutgers University** School of Law in Camden.

Joe Mazza, principal of North Penn School District, has been named lead learner at Knapp Elementary School in Lansdale.

#### **FINANCIAL** SERVICES

Drew Talone has been named sales manager at Lincoln Mortgage Co.

**Christopher Pecoraio** has been promoted from vice president senior loan officer to market credit manager, health-care lending at TD Bank and Mi-



Kellv

erinary Housecalls;

and Mark Strobeck,

CEO of Corridor Phar-

maceuticals Inc., have

been named to the

board of directors of

Horse Power for Life.

Dr. William Henry has

been named otolaryn-

Thomas C. Kelly has

been promoted from

associate to member

Gregory Lomax and

Dominic P. Marco Jr.

member attorneys at

Lauletta Birnbaum. In

Ford has been named

an associate attorney.

Previously, Ford was

law clerk at John W

Hargrave and Associ-

ates.

addition, Randy W.

have been named

at Burns White.

gologist at Aria

Health.

LAW

Strobeck

chael Zulawski has been promoted from assistant vice president, commercial loan officer I to commercial loan officer II.

Chris McKee has been named sales manager at Devon Financial Partners. Previously, McKee was manager of a Philadelphia unit at New England Mutual.

#### **HEALTH CARE**

**Rolando J. Portocar**rero, vice president of finance and president and chief financial officer of Health Partners, was named one of the Delaware Valley's 50 Most Influential Latinos by the Delaware Valley's Most Influential Latinos Foundation.

Shannon Stanek. owner of Exton Vet



Marco

Clinic and Stanek Vet-Lori Lewis has been named associate at Capehart Scatchard.

> Behnam "Ben" Salehi and Peter Bietz have been named associates at Spector Gadon and Rosen.

#### **MEDIA AND** MARKETING

Maggie Kane has been promoted from assistant account manager to account manager at Domus Inc.

#### Steph Parker, 23, community manager of local advertising and public relations agency Neiman, has been named one of Forbes magazine's, "30 Under 30 in Marketing & Advertising.

#### **MISCELLANEOUS**

Tom Hawes has been named senior director



Ford

of sales, commercial services, Northeast at **Green Mountain En**ergy Co. County.

Lewis

and employee benefit

of ParenteBeard, have

been named co-chair-

persons of the 12th

. Annual **Philadelphia** 

Affiliate of Susan G.

Komen Pink Tie Ball.

being held in October

The National Constitu-

tion Center announces

its board of trustees.

John Ellis "Jeb" Bush,

plans practice leader

**R. Matthew Richards** has been named to the board of directors of the **Delaware Valley** Safety Council as president.

#### Evan Levitt has been named senior consultant at **Bloom Metz Consulting** Larry DiVietro Jr., president and CEO of Land **Dimensions Engineer-**

ing, has been named to the New Jersey Future board of trustees.

NONPROFIT Sharon K. Barker has been named CEO and executive director at Montgomery Early Learning Centers. Previously, Barker was in-

former governor of Florida, has been named chairman. Former Pennsylvania governor Edward G. Ren-

dell has been named vice chairman. Doug terim co-CEO and se-DeVos, president of

2013.



Levitt

nior vice president of Amway Corp., has community impact been named chairman and development at of the executive com-United Way of Bucks mittee of the National **Constitution Center's** board of trustees. In Denise Di Simone, seaddition, Vince Stango nior vice president of has been named in-PNC Bank, and Donna terim president and Massanova, partner CEO of the National

Constitution Center. Jennifer McLean, chief financial officer of Pennrose, has been named to the board of directors of Girls Inc. of **Greater Philadelphia** and Southern New Jersey.

#### **SUBMIT ITEMS**

ALL PEOPLE ON THE MOVE SUBMISSIONS are now gathered through an online submission form at www.bizjournals.com/Philadelphia/potm/form Emailed press releases will be returned to sender. Mailed releases are discouraged but can be sent to People Editor, Philadelphia Business Journal, 400 Market St., Suite 1200, Philadelphia, Pa, 19106, Photos will not be returned. Direct questions to: ssherwood@bizjournals.com

# At top companies, values aren't just motivational posters

Frequently when we visit a client site, my business partner, Tom Kaney, and I see posters listing the company's values in the lobby. Since much of our work is centered on helping companies formulate and execute strategy, we often ask ourselves: Do these values really matter to this company? Really serve as a basis for decision-making and achieving business results?

All too often the answer is no, but we recently visited with executives at Philadelphia's Day & Zimmermann where values clearly do matter. Judging by the organization's financial success and industry recognition, those values are key business drivers. In our view, every company can learn from D&Z.

We were calling on Bill Yoh, who serves as chief customer officer and chairman of subsidiary company YOH. We were delighted that Beth Albright, senior vice president of human resources, also joined us. The company had come to our attention as a model of strategy execution and as a customerand employee-focused culture. Often listed as one of the most admired companies and best places to work, D&Z has had more than 100 years of success.

### **Perspective** on People Richard **McKnight**

Lining the walls leading to the conference room where we met were posters describing the core D&Z values: safety, diversity, integrity, success.

We decided to ask our hardest question first: You're in the service business; tell us about a time when you chose to uphold your values and in so doing had to walk away from a lucrative contract.

This didn't faze Bill Yoh a bit. "Safety is a huge value for us," Yoh said. "In our staffing business, our employees typically work in other company's sites. Because we value safety, we can't expose our employees to unacceptable risks. We recently pulled out of a very lucrative contract at a manufacturing facility. We had become uneasy about unsafe conditions and conducted a detailed inspection. The factory wasn't safe and we

asked for improvements the client was not willing to make. We fired that client.'

Albright, who joined the company in 2011, found that at D&Z, a family-owned company founded over a century ago, the talk about values goes far beyond lip service. How so, we asked? She described a management retreat she attended at the beginning of her employment. "I knew I was at the right place," she said, "when Hal Yoh, CEO, stated, 'We must remember that 24,000 families are depending on us," a reference to D&Z's 24,000 employees. "At D&Z," Albright said, "we make every decision by filtering it through our commitment not just to our customers but also to our employees and their families and the communities in which we operate.

An example of D&Z's values-in-practice centers on management's response to the results of a recent employee engagement survey. In the survey, D&Z employees said they wanted to be informed more regularly about the company's strategic initiatives.

In response, Bill's brother Hal, CEO of D&Z, began writing a twice-monthly blog on the subject. And in promoting a

new approach to continuous improvement, Bill began making brief video clips on the subject. Nothing fancy, he just used his iPhone. Bill travels a lot on business, so for one of the videos he positioned himself in an Iowa cornfield adjacent to a D&Z site. In another, he stood in front of Buckingham Palace while on business in the United Kingdom. Creativity. Innovation. Clearly, these are two other values that are important to this company.

Living a company's values needs to be more than lip service and lobby posters. If they're the right ones and you're creative and innovative in interpreting and living them, you can, like D&Z, make them the core of your success.

When we parted, Bill Yoh was going off to make another video, this time on the company elevator. "I have to give my elevator speech about the strategy," he said, "so why not in an elevator?" Why not, indeed! Go D&Z!

RICHARD McKNIGHT is a principal of McKnight-Kaney LLC, executive coaches and organization development consultants. He is the co-author of "Leading Strategy Execution," among other books. He can be reached at RMcKnight@McKnightKaney.com.



Marion Wyce has been named to the board of directors of Center for Literacy as public relations/marketing committee.

#### **REAL ESTATE**

Evangelia Papadopoulos and Joseph Sedler, both owner/partners of Keller Williams Real Estate, recently joined the Keller Williams Northampton County market center.